









Name of local Neighbourhood Watch: Contact name:

Email:

Website:

Phone number:

CONTENTS

Welcome to Neighbourhood Watch	Welcome How schemes work What can Neighbourhood Watch schemes do? Active partnership with the police All this talk of crime makes me anxious How much should I do?	5 5 6 7
Crime Prevention	Residential burglary	9
Advice	Secure your shed	11
	Car crime	12
	Doorstep crime	13
	Out & about	14
	Immobilise	15
Police	Calling the 999	17
information	Calling 101	18
	Additional information	19
	Suspicious people	19
	Suspicious vehicles	20
	Other information	20
Area specific	General useful contacts	22
contacts	Useful websites	24
	Useful emails	26



Neighbourhood Watch is one of the biggest and most successful crime prevention initiatives ever.

It was inspired by a simple idea, and a central value shared by millions of people across the country – getting together with your neighbours to take action can cut local crime.

Everyone knows the police fight crime, but they need help from the public to achieve it. Neighbourhood Watch is an active partnership with the police and local authority, and can:

- Potentially cut crime
- · Help and reassure people who live in fear of crime
- · Encourage neighbourliness and community spirit

Neighbourhood Watch is not just about reducing burglary — it is about encouraging communities to care.

It brings local people together and can make a real contribution to the lives of local people by tackling problems and working together to protect each others' property.

Other benefits of Neighbourhood Watch may include a discount on home insurance premiums.



HOW SCHEMES WORK

Neighbourhood Watch schemes can be large, covering, for example, most of the households on an estate or they may just include six houses – it depends on the area and the requirements of the residents.

A scheme is generally led by a volunteer coordinator who encourages people to work together and ensure action is taken. A committee also meet regularly to plan which issues to target and how. Schemes are closely linked to the police to share information and advice.

WHAT CAN NEIGHBOURHOOD WATCH SCHEMES DO?

Neighbourhood Watch schemes can target local crime problems and take action to prevent them. Scheme members can establish issues concerning local people and take appropriate action to resolve them.

These are the key steps to targeting and reducing crime and the fear of crime:

- Establish the issues affecting local people
- Conduct a fear of crime survey
- · Target crimes which can be reduced
- · Identify the triggers causing crime
- · Form an action plan to target the problem
- Block or reduce opportunities for the criminal

Most crime is opportunistic, so there is enormous scope for reducing crime.

Neighbourhood Watch activity tends to focus on homes in the immediate area, with members remaining vigilant for anything suspicious. Schemes also target local problems such as vandalism and graffiti. Residents are encouraged to take crime prevention measures such as fitting more secure doors or window locks.

Many schemes now work in partnership with other agencies such as Victim Support and Help the Aged to reduce the fear of crime.

ACTIVE PARTNERSHIP WITH THE POLICE

Neighbourhood Watch schemes are not police-run groups, but to be fully effective, they plan their actions in cooperation with the police, or other local agencies.

It is essential to establish a close working relationship with local police and to share information. Many police stations have volunteer administrators who act as a liaison point. Police can provide up to date crime figures and other information as well as expert advice, and Watch members and local authorities can contribute valuable information about the area. Neighbourhood Watch works best when this local knowledge is combined with the statistical and operational support of the police.

Police can provide crime statistics to demonstrate that Neighbourhood Watch is working.

ALL THIS TALK OF CRIME MAKES ME ANXIOUS

Most crime is against property, not people, and most security measures suggested by Neighbourhood Watch will be aimed at protecting homes and property. Neighbourhood Watch is about taking sensible precautions and being vigilant to protect the security of the neighbourhood.

The risk of being a victim of crime is very small.

HOW MUCH SHOULD I DO?

Some people have more free time than others, and some people may want to take a very active role such as becoming a committee member or a coordinator.

Other ways to get involved include:

- Marketing, communications or social networking, or volunteering to write and distribute newsletters and emails, or publicise schemes via the internet.
- · Sponsorship for Neighbourhood Watch activities
- Being a good neighbour make sure that milk is not left on a doorstep and that post is always pushed through letterboxes.



RESIDENTIAL BURGLARY

Follow these steps to reduce the likelihood of being burgled:

Lock doors and windows

Fit extra locks and deadlocks on windows and gates. Lock UPVC doors securely by lifting the handle and turning the key.

Ensure your home looks occupied

Signs of unoccupied properties sich as uncollected post, milk bottles outside, and unlit houses can attract attention. Use a timer to turn on lights or a radio, or ask a neighbour to collect post and milk.

Put keys away

NEVER leave a spare key hidden outside - leave it with a family member or a neighbour.

Install an alarm

Burglar alarms are one of the most effective ways of protecting your home.

Secure ladders and tools in a locked garage or shed

Keep tools and other valuables away from windows.

Ensure potential burglars can be seen

Trim hedges and install lights outside.



Stay vigilant

If you live in a flat with a buzzer-operated door, don't let strangers in. If suspicious, ring the police on 101.

Take precautions

Ensure that you take pictures of, or mark property with marker pen or a UV marker. Register property at **www.immobilise.com**

Don't let strangers in

Anyone with a genuine reason for calling will understand and will come back by appointment.

Check the caller's ID, or look up the company number and phone them - if you are not satisfied call the police on 101.



Remember

Most residential burglaries are opportunistic, committed when a burglar sees an open door or an easy opportunity to break into a property.

A burglar can be in and out of a house within five minutes.

SECURE YOUR SHED

Cover shed windows to hide contents

Security mark garden tools and possessions with a bold marker pen

Lawn mowers and other tools are less attractive to a thief if there is a postcode and house number across the top.

Fit a strong lock to shed doors

The fittings should be bolted through the door and reinforced at the back with a steel plate.

Use a heavy padlock

Padlocks used externally should be no less than 6cm wide and made of hardended steel. A 'closed shackle' type is best. You may also want to consider an alarmed padlock.

Secure ladders on one side and lock to a secure fixture with a padlock or heavy duty chain.

Secure shed windows

Consider fitting any shed windows with an internal grille fixed to steel plates.

Replace door screws

For sheds with exterior door hinges, replace existing screws with security screws. They cannot be unscrewed once used.

Check house insurance

Check policies cover items in garages, sheds and outbuildings.

CAR CRIME

Car security starts at home

Never leave keys where they can be seen from the front door and ensure home security is sufficient.

Lock doors

Make sure car doors are locked, and windows and sunroofs are fully closed. Invest in a steering wheel lock.

Don't leave items on display

Satellite navigation systems, sunglasses, coats and even spare change can tempt the opportunist thief. Remember to wipe away sat nav marks on the windscreens.

Park safely

Use a garage if possible. If not, try park in a ParkMark parking lot or in a busy well-lit open place.

Invest in security devices

Engine immobilisers prevent vehicles from starting, and alarms can deter thieves.

Mark equipment

Mark belongings such as sat navs with your house number and postcode. Have windows and windscreens etched with your registration number or the last seven digits of your Vehicle Identification Number (VIN).

Wing mirrors

Fold in wing mirrors, if possible, while the car is parked.

DOORSTEP CRIME

Never agree to have work done in response to a cold-call or leaflet drop.

Obtain at least three written quotes from reputable businesses or tradesmen who are members of the Hampshire County Council Buy with Confidence scheme or a recognised trade association.

Traders who agree to work at the home of an individual or at a place other than their usual business premises are required by law to provide consumers with a Notice of Right to Cancel, which gives consumers a seven day cooling off period. Work should not start until this period has ended, unless written agreement is obtained from that consumer beforehand.

To provide information on cold-callers or request advice, contact the Hampshire County Council Quick Response line on **01962 833666**.

If you have regular issues with cold-callers, consider having your road designated a 'No Cold-Calling Zone'. For details on how to set one up, contact Hampshire County Council Trading Standards on **01962 833620**.

Phone scams

Never give out any banking details over the phone. If you cannot verify a caller's identity then hang up and get in touch with the company concerned directly.

OUT & ABOUT

Shopping

- Check cash machines for any suspicious devices before using them
- Always cover your PIN when using a cash or chip and PIN machine and ensure no-one is looking over your shoulder
- · Never write your PIN number down or keep it with a card
- Attach your purse to your handbag with a purse cable or purse bell
- · Never leave your bag unattended

Personal safety

- Consider obtaining a personal attack alarm and keep it with you at all times
- · Carry house keys in your pocket
- Avoid dark and secluded areas, and don't take shortcuts through dark alleys or parks
- If you think someone is following you, cross the street if you are worried, head to the nearest safe place with other people around
- · Cover expensive-looking jewellery and keep smartphones hidden
- If someone grabs your bag, let it go you are less likely to be injured

Bikes

- · Lock bikes to a secure post with a D-lock
- · Wear protective headgear and a helmet
- Ensure lights are working



IMMOBILISE

- Immobilise is the world's largest free register of possessions and is an effective tool in reducing crime and helping to ensure recovered personal property is returned to the rightful owner
- It is a free service and is supported by police forces across the country
- All you need to do is set up an account and start registering your property. Log things such as: model/serial numbers, colour, identifiying marks and photographs
- It is ideal for registering computers, smartphones, cameras, sat navs, bicycles, jewelery and more
- Visit www.immobilise.com to register your property





Calling the police for the first time can be daunting. Follow these tips to help pass information on quickly:

CALLING 999

Dial this number in emergencies only, where a crime is in progress or a life is in danger.

Which: Tell the operator which service you require:

police, ambulance or fire brigade.

Who: Give the operator your details.

Where: Tell the operator where you are.

What: Tell the operator what has happened.

When: Tell the operator when it happened.



CALLING 101

This non-emergency number is used to report vandalism and graffiti, noisy neighbours, and loud parties, antisocial behaviour, abandonded vehicles and fly-tipping.

This number will be answered by the force switchboard as 'Hampshire and Isle of Wight Police'.

You will be asked the nature of or reason for your call before being transferred to an adviser who will take details and advise you of what action will be taken.

This number can also be used to leave a message for police officers.

Who: Tell the operator who are and that you are

a Neighbourhood Watch member.

Why: Tell the operator why you are calling.

Where: Tell the operator where you are calling from.

What: Tell the operator what has happened.

When: Tell the operator when it happened.

Follow: Tell the operator if you would like your local officer

to call you when they are next on duty.

ADDITIONAL INFORMATION

- When calling the police on any of the police numbers you may be asked why you think an individual or vehicle is suspicious.
 Please try to prepare for this question before you call.
- You may also be asked your age and date of birth for reference so that if you ring back the police can link it to your previous call.
- It is not compulsory to give this information but it is a great help when identifying who they give information to.

SUSPICIOUS PEOPLE

If you see someone acting suspiciously around a house, building or vehicle please try to obtain the following information:

- · How many there are
- Sex
- Approximate age
- Hair colour
- Height
- Weight
- Clothing
- Footwear
- Distinctive markings
- Ethnicity

Do not approach criminals or become involved but maintain observation from a safe distance and note as many details as possible before the police arrive.

SUSPICIOUS VEHICLES

If you see a suspicious vehicle, try to obtain the following information:

- · Registration number
- · Make of vehicle
- Model of vehicle
- Colour of vehicle
- Approximate age of vehicle
- Any other distinctive features

OTHER INFORMATION

If you overhear a conversation or if you see something which doesn't fall into the previous categories but relates to crime and disorder, try to obtain the following information:

- · What was said or done
- · When it was said or done
- · Who said or did it
- · Where it was said or done
- · Why it was said or done



GENERAL CONTACTS

Age UK	0800 169 6565
Crimestoppers	0800 555 111
Gas emergency	0800 111 999
Hampshire Constabulary	
Non-emergency	101
Emergency	999
Hampshire County Council	
General enquiries	0845 603 5638
Road safety	01962 846 100
Street lighting	0845 603 5633
Hampshire County Council Trading Standards	
Scams/cold-calling	0845 603 5638
Quick response team	01962 833 666
Buy with confidence	0845 603 5638
No cold-calling zones	01962 833 620
Hampshire Fire & Rescue Service	
General enquiries	02380 644 000
Emergency	999
Safer North Hampshire Community Safety Team	01252 774476
Victim Support	0845 30 30 900

Basingsto	ke &	Deane
-----------	------	-------

Neighbourhood Watch contact details

(via Safer North Hampshire)

Basingstoke & Deane	
Basingstoke & Deane Borough Council	
General enquiries	01256 844 844
Community safety	01256 845 399
Out-of-hours service (stay on line to be connected)	01256 844 844
Neighbourhood Watch contact details (via Safer North Hampshire)	01252 774 476
Hart Hart District Council	
	01050 (00 100
General enquiries Community safety	01252 622 122
Out-of-hours noise complaints/dog warden	01252 774 476 0845 677 0678
out-of-nours noise complaints/ aby warden	0045 0// 00/6
Neighbourhood Watch contact details (via Safer North Hampshire)	01252 774 476
Rushmoor Borough Council Rushmoor Borough Council	
General enquiries	01252 398 399
Community safety	01252 398 220
Out-of-hours service	01252 398 183

01252 774 476

USEFUL WEBSITES

Local authority & police

Basingstoke & Deane Borough Council
Hart District Council
Rushmoor Borough Council
Crime Reports
Crimestoppers
Hampshire Constabulary
Hampshire County Council
Hampshire Fire & Rescue Service
Road safety
Safer North Hampshire
Trading Standards

www.basingstoke.gov.uk
www.hart.gov.uk
www.rushmoor.gov.uk
www.crimereports.co.uk
www.crimestoppers-uk.org
www.hampshire.police.uk
www.hants.gov.uk
www.hantsfire.gov.uk
www.hants.gov.uk/roadsafety
www.safernh.co.uk
www.hants.gov.uk/tradingstandards

Neighbourhood Watch Groups

Neighbourhood Watch contact details

Not all Neighbourhood Watch Groups currently have a website – for the most up to date contact details of all local groups visit the Safer North Hampshire website at the adjacent address. www.safernh.co.uk/?page=198

Basingstoke & Deane Blackwater Fleet Hook and Rotherwick Rushmoor Yateley www.bdnw.org.uk/2012 www.blackwaternw.org.uk www.fleetnhw.co.uk www.h-and-r-nhw.org.uk www.rnwaorg.uk www.yateleynw.org.uk

Domestic abuse

Broken Rainbow (LGBT)
Mankind
North East Hants Domestic Abuse Forum
Relate
Womens Aid

www.brokenrainbow.org.uk www.mankind.org.uk www.nehantsdvf.co.uk www.relate.org.uk www.womensaid.org.uk

Neighbourhood Watch organisations

Neighbourhood Watch Network

www.ourwatch.org.uk

Housing associations

First Wessex Sentinel Housing Thames Valley Housing www.firstwessex.org www.sentinelha.org.uk www.tyha.co.uk

Street pastors

Aldershot Town Centre Pastoral Teamwww.tcpt.org.ukBasingstoke Street Pastorswww.basingstoke.streetpastors.org.ukFleet Town Centre Projectwww.fleettownproject.org.uk

Other organisations

Age UKwww.ageuk.org.ukGas Safewww.gassaferegister.co.ukImmobilise (property registration)www.immobilise.comFrank (drugs)www.talktofrankcomVictim Supportwww.victimsupport.org.uk

USEFUL EMAILS

Local authority

Basingstoke & Deanecustomer.service@basingstoke.gov.ukHartenquiries@hart.gov.ukRushmoorcustomerservices@rushmoor.gov.ukSafer North Hampshirecommunitysafetyteam@communitysafetynh.org

Neighbourhood Watch

Not all Neighbourhood Watch Groups currently have a generic email address – for the most up to date contact details of all local groups visit the Safer North Hampshire website at www.safernh.co.uk?/page=198

Basingstoke & Deane
Blackwater
Crondall
Eversley
Fleet
Hartley Wintney
Hook and Rotherwick
Odiham
Rushmoor
Yateley

admin@bdnw.org.uk blackwaterhawley.nhw@gmail.com crondall.nhw@gmail.com eversley.nhw@gmail.com chairman@fleetnhw.co.uk hook.beat.nhw@gmail.com h.and.r.nhw@gmail.com hook.beat.nhw@gmail.com secretary@rnwa.org.uk yateleynw.sec@gmail.com

NOTES

_		

NOTES



Produced by Rushmoor Borough Council for Safer North Hampshire and North Hampshire Neighbourhood Watch







